

Crystal Springs Family Waterpark

380 Dunhams Corner Road
East Brunswick, NJ 08816

2021 Rules and Regulations

Welcome Message

On behalf of our 2021 staff, we would like to welcome you to our facility! The rules of this facility are to be adhered to by all patrons, season pass holders, camp groups, and guests of the facility. The management reserves the right to deny admission and/or eject patrons and season pass holders from the facility if the behavior or actions of the patron/season pass holder affects the safety or comfort of any guests or staff.

We hope you enjoy your visit with us!

The Crystal Springs Management



General Facility Rules:

- Everyone and everything must enter through the main gate
- Anyone under the age of thirteen (13) must be accompanied by an adult age 18 or older
- Parents are responsible for supervising children at all times on deck or in the pool
- The following items are prohibited inside the facility:
 - Glass, alcohol, knives, drugs, personal grills, sternos, and UAV's also known as drones
- All coolers and bags are subject to search at the main gate as well as inside the facility
- The use of alcohol or drugs before entering Crystal Springs is prohibited
- Crystal Springs is a smoke free facility; smokers are to use the designated smoking area
- The following items are prohibited from being used inside Crystal Springs:
 - Snorkels, fins, noodles, float rings, arm bubbles, bathing suits with built in floats, water guns, water balloons, water shooters or cannons, etc.
 - Skateboards, roller blades, bikes, hover boards
 - Personal Speakers, boomboxes, etc. are prohibited from being used during your visit
- Horseplay is prohibited inside the facility
- Patrons are asked to walk throughout the entire facility
- Patrons may only enter the water if there is a Crystal Springs Lifeguard on duty
- Patrons are to follow all Lifeguard instructions
- Only U.S. Coast Guard Approved life vests/jackets are permitted in the facility
 - Complimentary life vests are provided free of charge for your use when visiting Crystal Springs located near the Kiddie Pool, Brunswick Bay, and the Lap Pool
- All deck space is available on a first come, first serve basis
- Abusive or inappropriate language, clothing, behavior will not be permitted
- Parent(s) and/or Guardian(s) are responsible for supervising their children at all times
 - Lifeguards are responsible for the protection of all swimmers
- Swim Diapers are permitted if covered by a bathing suit
- Private instruction, of any kind, is prohibited in the facility
- Repeat offenders of any Crystal Springs Policy are subject to ejection without refund
- Crystal Springs is required to follow the NJ Bathing Code (N.J.A.C. 8:26) – management reserves the right to determine proper bathing attire. Please consult the Bathing Rules Sign posted outside the facility and in the main entrance breezeway.

General Pool Rules:

- Follow all lifeguard instructions
- Food and drink are prohibited in the pools
- No rough housing or horseplay is permitted
- Breath holding games are prohibited
- No diapers are permitted in the pools
- No toys are permitted in the pools unless otherwise noted
- No jumping or diving is permitted
- Unaccomplished swimmers should be accompanied by an adult at all times and should wear a Coast Guard approved life vest/jacket

Kiddie Pool Rules:

- Guests must be under 48 inches to go down the slide
- No one is to walk up or down the slide
- All children must be accompanied by an adult in the pool area
- No life jackets/vests are permitted down the slide
- No sitting on the walls
- Please be respectful of others if using water toys
- All chairs must be kept off the blue mats
- No jumping off the animals
- Slide riders are to be seated and feet first

Lazy River Rules:

- Guests may walk through the river as long as they are in a tube and their feet can reach the bottom with their head and neck above the water
- If sitting in a tube, guest must remain on their back
- There is no swimming in the river
- Exits are at the Family Pool and Lap Pool
- It is recommended that guests don't carry personal items with them
- No rough play or flipping tubes
- Children under 42 inches should be accompanied by an adult

Slide Tower Rules:

- Guests must be at least 48 inches to ride
- Each slide can only have one guest at a time
- Guests must ride on their back with their feet first
- No life jackets/vests are permitted on the slides
- No goggles or glasses may be worn down the slide unless attached to the rider
- Guests must wait on the stairs until a ride attendant moves them to the starting position
- The pool is exit only – no swimming or wading
- No one may catch another rider
- Do not sit on the steps or side of the pool
- Follow all posted signs on the slide tower

Splash Pad Rules:

- An adult must accompany children under 13 and no child is to be left unattended
- No running is permitted
- Please do not drink the water
- All infants and toddlers must wear a swim diaper
- Food, drinks, and personal belongings are not permitted within the Splash Pad Area
- Do not hang, climb, swing, pull, stand on, or jump from the Splash Pad equipment
- No athletic equipment toys are permitted
- Do not put your eyes in direct contact with a geyser or water drain
- This area is not supervised by a lifeguard. Parents are responsible for their children
- Management reserves the right to close the Splash Pad at any time due to safety, weather, maintenance or other operational concerns
- Follow all staff instructions

Activity Pool Rules:

- Lily Pad – 2 guests at a time
- Log – 1 guest at a time
- Exit immediately upon falling into the water
- No life jackets/vests are permitted
- Guests must be able to reach the rope/net in order to utilize the attraction
- No sitting on the side of the pool
- No one may enter the water to assist another patron

Brunswick Bay Rules:

- Stay off the lane line
- No jumping or diving

Family Pool Rules:

- All chairs must stay off the blue mats
- Please be respectful of others if using toys

Lap Pool Rules:

- Lap lanes are for lap swimming only
- No life vests are permitted in the lap lanes
- No one is to hang or sit on the lane lines or dive blocks



There are several NJ Department of Health Guidelines and State Executive Orders that we are required to adhere to in order to open to the public. Some of these restrictions and guidance include:

- Limited capacity and cash-less reservation systems are required; therefore, daily tickets will be limited to 500 patrons per day initially. Tickets can be purchased online ONLY; there will be no tickets sold onsite at Crystal Springs. We DO NOT issue any rainchecks or refunds. Daily tickets are non-transferable and non-refundable.
- All chairs and picnic tables will be removed from the park. Patrons are encouraged to bring their own chairs. Shade is available on a first come, first served basis and there should be ample room for guests to spread out comfortably throughout the facility.
- Face Coverings must be worn upon entering the park, utilizing restrooms, at the concession stand and in situations where social distancing cannot be maintained. Face Coverings cannot be worn in the water. Footwear is required to use the restrooms.
- Crystal Springs will be operating daily 12pm to 6pm.
- We anticipate the entire park being open, however, Crystal Springs reserves the right to shut attractions, as needed, to ensure social distancing.
- Social Distancing on the deck and in the pools will be required and encouraged throughout the park by our staff.
- The Concession Vendor will be operating daily. Although patrons are permitted to bring food into the park, grilling will not be available.
- Lockers will not be available.
- There will not be any rentals.
- Restroom occupancy is required to be monitored throughout the day to encourage social distancing.
- Cleaning and disinfecting high touch areas will be maintained frequently throughout the day.
- Patrons are encouraged to wash hands frequently and utilize hand sanitizer provided throughout the park.
- Patrons who have symptoms of Covid-19 should NOT come to the park.
- All other rules and regulations normally enforced at Crystal Springs and located on our website still remain intact including No Alcohol, Glass, Personal Grills or Knives permitted.
- Crystal Springs is required to follow Executive Order 153, NJ DOH Outdoor Pool Guidance and NJ Bathing Code.
- Patrons that do not comply with the Governor's Executive Order 153 pertaining to the reopening of public recreational bathing facilities will be removed from the park.
- Due to the ongoing and changing nature of Covid-19, Crystal Springs reserves the right to modify the parks schedule, regulations and amenities daily in regards to public health.
- COVID-19 Pandemic is Ongoing. The novel coronavirus, COVID-19, is an extremely contagious virus that spreads easily through person-to-person contact. Federal and state authorities recommend social distancing as a means to prevent the spread of the virus. COVID-19 can lead to severe illness, personal injury, permanent disability, and death. Participating in this organization's programs or accessing our facilities could increase the risk of contracting COVID-19. This organization in no way warrants that COVID-19 infection will not occur through participation in our programs or accessing our facilities.
- The Township of East Brunswick prioritizes the health, safety and welfare of its residents. As such, in an effort to mitigate the risks associated with COVID-19, the Township has limited daily ticket sales in order to provide all season pass holders access to the park while maintaining a safe environment for all attendees. However, Crystal Springs reserves the right, at the Township's discretion, to limit or refuse entry to any season pass or ticket holder in order to maintain a safe environment within the park during this health emergency. Please note that the Township will not issue any refunds due to a ticket holder's or season pass holders inability to gain entry into Crystal Springs due to health emergency capacity restrictions.